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Telephone: (425) 836-3030

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Date: September 12, 2006

Number of pages (including this sheet): 17

To: United States Patent and Trademark Office Attention: EXAMINER: AHLUWALIA, N.

Facsimile Number: 571-273-8300

From: Albert S. Michalik

RE: Amendment

Serial No. 10,722,717

Attorney Docket No. 4060

In re Application of:

COLLERAN et al.

GROUP ART UNIT: 2166

SERIAL NO. 10,722,717

EXAMINER: AHLUWALIA, N.

FILED: November 26, 2003

CONF. NO: 7338

For: System and Method for Providing
Computer Support Tools

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SEP 12 2006

PATENT
Attorney Docket No. 4060

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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AMENDMENT TRANSMITTAL

TO THE COMMISSIONER FOR PATENTS:

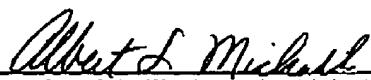
Transmitted herewith are the following papers in the above-identified application:

1. Amendment with Certificate of Transmission (15 pgs)

No additional fees are believed to be necessary.

☒ If any is required in connection with this response, please charge Deposit Account No. 50-1618.

Respectfully submitted,


Albert S. Michalik, Reg. No. 37,395
Attorney for Applicants
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SEP 12 2006

PATENT
Attorney Docket No. 4060

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

IN RE APPLICATION OF: COLLERAN et al.	EXAMINER: AHLUWALIA, N.
APPLICATION NO.: 10/722,717	ART UNIT: 2166
FILED: November 26, 2003	CONF. NO: 7338
FOR: System and Method for Providing Computer Support Tools	

Amendment

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

This communication is a response to the Office action dated June 13, 2006 ("Office action"). Please consider the following amendments and appended remarks, which applicants submit places the case in condition for allowance.